

MEDICLINIC SOFTWARE IS A COMPLETE PRACTICE MANAGEMENT SOFTWARE integrated, secure, medical software, designed for every practitioner & single or multiple locations  
Call us on Tel: 03 9947 1981 or 02 9037 2575  
Email: [info@mediclinic.com.au](mailto:info@mediclinic.com.au)  
Web: <https://mediclinic.com.au>

Business needs are demanding. Your customers want to connect with you in ways you want but find expensive to do now. You need a competitive edge - which we can provide.



### **MEDICLINIC SOFTWARE IS YOUR COMPETITIVE, CUSTOMISABLE SOLUTION.**

It does everything integrated into one, easy to use platform. BUT - If you need something *special* for *your* business, we will design for you. Saving you - time and money.

Not only do we have fully integrated, fully featured, customisable software that you can run on your Mobile, Tablet or MAC or PC, we also have an APP for you and your clients. Now you have a real choice.



### **Mediclinic Software charges only for Practitioners, not admin, nor accounts staff.**



- UNIQUE to Mediclinic - Use an App, or Software for Mobile, Tablet or Computer, for Your Providers and Patients with various sign in options – the choices are yours.
- Easier software to book Appointments Online or in your clinic – and with Self Check In - easier to download receipts, easier to make payments and pay invoices and Branding for your Clinic with our Personalised App option (call us to discuss)
- An App including full security and connectivity, 2 factor Identification, Fingerprint and / or Face ID, (optional) - as part of the choices you have.
- An App makes it easier for Clients to connect and for busy Providers on the move.

- **Medicare and DVA Online Claiming and patient Direct Claiming integrated with automatic payment receipts and reports – saves you reconciliation time**
- **Automated EPC countdown (that shows on your booking screen)**
- **Automated, customisable (if needed) 1<sup>st</sup> & last Letters to comply with Legislation**
- **Australian Government, Dept of Human Services Approved Claiming software**

\*The use of the Medicare and DVA logo is not to be construed as an endorsement of any kind

## Payment options

- Multiple Online Payment Options including Wallets, PayPal, Apple Pay and All Card types including the new Government and Banking proposed changes to Online payments.
- BLUESNAP and TYRO Private Health Fund & MULTI MERCHANT payments already for you for all Private Health fund and all payment functions including the New Government and banking requirements coming soon Complete Booking and accounts and multiple reports with export functions.



## Communications

- Fax to email and email to Fax integrations included
- Secure Emailing and Messaging Options with no subscription needed
- SMS or call direct from your Client Profile or Booking Screens
- Automated Messages SMS email and booking reminders -Stylised and Functional
- UNLIMITED support with real people 18 /7 /365 or email if you are busy

## Reports and letters

- Multiple Statistical reports and management reports, banking reports & functions
- Marketing and recalls as well as Marketing and Statistical Campaigns

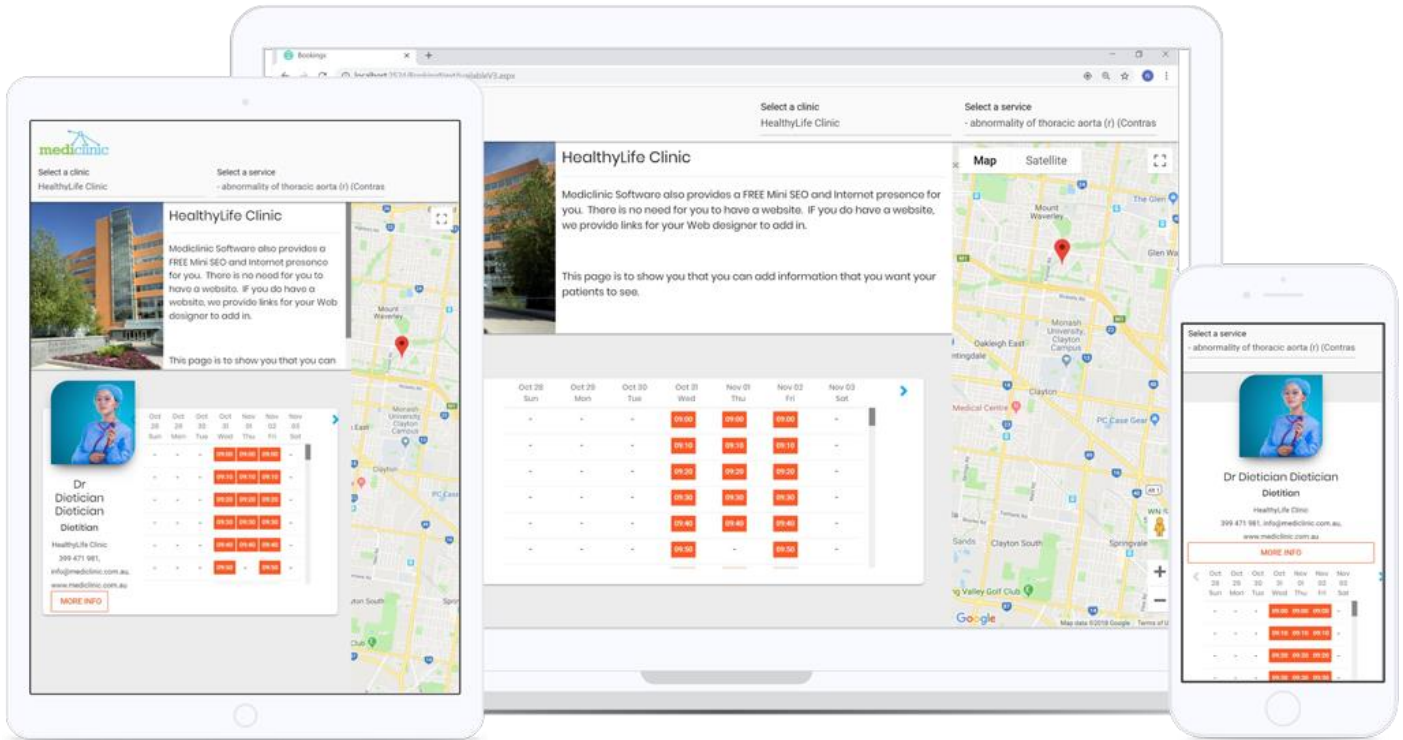
# Bookings

- Multi clinic and multi practitioner booking sheet views – see what you want
- Additional styles of booking choice - Physio, Pilates, Fitness bookings and more.
- SELF CHECK IN FEATURES ideal for your fitness sessions and Group Classes
- Customisable Screens, Diaries, Colours and Software functions to suit your needs



- All connected to Google Maps and various Calendar options.
- Speech to text functions on all devices
- Secure, totally, Unlimited Storage of data and your documents
- Add Pics of Staff and your clinics; add clinic directions and profiles. Works on every and device every platform - Software or Mobile, Tablet or Computer, for Your Providers and Patients with various sign in - and reporting export options



# App now available



TELL YOUR PATIENTS AND CUSTOMERS they can Control bookings and payments ONLINE by downloading the MEDICLINIC SOFTWARE App from your Store. (This is the Image to look for.) Or we can design your LOGO into **Your Personalised App** – ASK US

- Patients will be able to download the MEDICLINIC SOFTWARE App  from the App stores and connect DIRECTLY WITH YOU at the clinic they are registered to. (Or if a NEW patient they will be asked to FIRST call the clinic they want to visit.)
-  YOU CAN HAVE YOUR OWN CUSTOMISED App with YOUR LOGO. Think of how easily clients can find you with a personalised Booking App? Your clients will download YOUR APP and will be able to register and book without calling you, saving time and staff resources.
- QR code on your website where clients can SCAN the QR code and connect.
- Download yours or our App from your website



# Government Approved Secure Cloud Servers

Our data is stored on Microsoft Azure Australia Central Regions which is restricted to Australian and New Zealand government and critical infrastructure organisations, and their trusted suppliers.

Mediclinic Software is already Government Approved - Australian Government Department of Human Services is making it mandatory if you use any Government claiming channel and / or if you store Government Data (this includes any Medicare numbers and all Provider numbers), you will have to use GOVERNMENT APPROVED SOFTWARE – *(We have already signed a license agreement with the Australian Government in compliance of these requirements)*



**Mediclinic Software is Australian Government approved for Government claiming channels and we use only Government approved servers in Government approved data centres.**

The ruling says: If a Software Vendor chooses to use cloud computing technology the following requirements will Apply under the new Software Developer Licence Agreement.

1. Cloud computing providers must be listed on the Australian Signals Directorate's (ASD) Certified Cloud Services List, and a copy of the cloud service provider's Certification Report must be provided to the department.
2. All data must remain onshore, within Australian jurisdiction.

**(Does your current software comply? Is your data stored wholly within Australia under these Safety Rules?)**

If you run a website, keeping this updated is expensive, time consuming and every time there are changes required, it slows you and your business down. Not to mention Updates, Security plug ins and the worry of making sure there are no critical operational errors or clashes with various Browser changes.

Mediclinic Software is easy to use. Simple for all. What more can we say?

Every feature you want and need, including AN APP for patients and providers, SMS, Email marketing to referrers and patients and every report you could think of. Online bookings and so much more all included.

**Mediclinic makes Software easy for you.**

Website updates are a thing of the past – as the App and our Software connects it all with patients and customers making them more easily able to connect with you – Following are some ways patients can now connect to you using Mediclinic Software.



[info@mediclinic.com.au](mailto:info@mediclinic.com.au) <https://mediclinic.com.au>

TEL: 03 9947 1981

BOOK ONLINE direct through your software meaning your Web Developer simply codes in the links we provide, or you can obtain these from SITE SETTINGS yourself at any time in your own secure site.

Given the demands on service provision, security and functions required today, connection to other areas of health services, **Mediclinic Software is a Game Changer.**

**Give yourself that competitive edge.**

We look forward to working with you and getting your business moving. Switching to Mediclinic is easy and often, at no cost at all for you – ask us.

**YOUR PATIENTS CAN BOOK ONLINE - "OVER THE INTERNET" - AND YOU DON'T NEED A WEBSITE - MEDICLINIC DOES IT ALL**



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## WE ARE ONE OF THE MOST SECURE AND SAFEST CLOUD SYSTEMS OPERATING TODAY!

Our data is stored on Microsoft Azure Australia Central Regions which is restricted to Australian and New Zealand government and critical infrastructure organisations, and their trusted suppliers.



### MEDICLINIC BENEFITS

#### The most complete medical clinic software solution available

Full Financial • Accounts • Banking • Reports • Statistics • Appointments • Schedules • Customizable • Internet Booking • GDPR, HIPAA and Government approved • Internet profile • Personalized customer service • 18/7/365

EVEN MORE FEATURES!  
CALL US TODAY AND LET'S GET  
YOU STARTED  
03 9947 1981 OR 02 9037 2575

***With the most competitive pricing, the best features and reports, statistics, messaging, marketing, accounts and banking as well as management reports -  
WHAT ARE YOU WAITING FOR?***

### Customer Support

We are located in 5 countries and multiple time zones. We can answer your call with real people 18 hours every day.





### Premium

\$185 / Month

- Exclusive phone & fax number & Professional Welcome greeting
- We take your calls 24/7 or Call Overload - busy (calls in & out at .75 per call)
- SMS UNLIMITED – all SMS reminders for your bookings included- FREE
- Reply from SMS to email number allocated – FREE
- (Patients reply to your email from SMS messages) – FREE
- Speech to text included – FREE
- Mediclinic Secure Messaging included – FREE
- Admin Assist – we do document imports to patients files daily
- Free Fax to email scans to referrers / patients
- Calls received and made are charged as per current website pricing
- Free Data Import from your current software
- Internet presence included – Mini SEO – FREE Clinic & Practitioner and SEARCH
- No website required & still have ONLINE BOOKINGS – FREE
- \$85 per practitioner after the first
- Admin, Accountants, NON Practitioner staff – FREE
- 5 Practitioners &more call or email for pricing
- Everything in other packages included

Premium packages do not come with a Free Trial due to included features



### Professional

\$75 / Month

- Medicare DVA Online Claiming
- Insurance Billing & Referrals
- Aged Care Module
- Electronic Payment Integration
- Secure Email Integration
- Everything in the Starter Package included
- \$55 per practitioner after the first
- 5 Practitioners &more call or email for pricing
- Admin Accounts other staff FREE

Fax to email service .15 cents AU per page in & out (\$9.50 per month fax number required for fax to email service)

SMS calls at .15 per call (160 characters)

Secure email \$25.00 per month per practitioner

No call overflow or calls can be taken on this package

No mini SEO or optimised internet presence

For online bookings you will require a website

CONSIDER PREMIUM and let us do it all



### Starter

\$45 / Month

- Online Bookings
- SMS & Email Reminders
- Unlimited Clinic Locations
- Unlimited Data & Document Storage
- Export to your Account Software
- Free Admin & Support Staff
- \$35 per practitioner after the first